

## WARRANTY CARD – MANIFOLD BAR

### WARRANTY TERMS FOR STAINLESS STEEL MANIFOLD BARS FIBO INOX HOME SERIES

**Product:** Stainless steel manifold bar (FIBO INOX HOME series) **Guarantor:** FIBO Jacek Kwaśniewski, ul. Kościelna 5/2, 46-100 Kamienna, NIP: 7511656567

1. **FIBO Jacek Kwaśniewski (hereinafter referred to as the "Guarantor") grants:**
  - A **15-year warranty** on the leak-tightness and durability of the FIBO INOX HOME stainless steel manifold bar.
  - A **2-year warranty** on other equipment elements (i.e., connection nipples, shut-off valves), starting from the confirmed date of product purchase.
2. The warranty period is calculated from the date of purchase of the manifold, confirmed by a proof of purchase (invoice or receipt).
3. The warranty applies to products sold and operated within the territory of the Republic of Poland.
4. All product defects and damages will be repaired free of charge within **14 business days** from the date the complained product is delivered to the Guarantor.
5. **Conditions for obtaining the warranty:**
  - Storage, transportation, installation, and operation of the product in accordance with its intended use, applicable standards, regulations, technical knowledge, and building and installation practices.
  - Installation performed according to building practices and the product's intended purpose.
  - Presentation of a document confirming the purchase (proof of purchase).
  - **The Guarantor recommends installation by a qualified installer.**
6. **The warranty does not cover:**
  - Damages resulting from improper installation, use, maintenance, storage, and transport.
  - Mechanical damages (impacts, falls) and those occurring during transport (if not reported to the carrier upon receipt).
  - Damages caused by external factors.
  - Damages resulting from exceeding the permissible operating parameters.
  - Structural changes or tampering with the product.
  - Faulty or negligent installation contrary to applicable standards, regulations, and building practices, including: the use of excessive force when tightening fittings, use of too much sealant (e.g., hemp) causing thread cracking, or installation causing system stress.
  - Installation errors, including freezing of the medium in the system or fire.
  - Installation errors, including contaminants inside the system.
  - Installation errors, including unauthorized modifications, repairs, or structural changes.
  - Damages resulting from placing products in a **corrosive or chemically aggressive environment**.
  - Damages resulting from force majeure or acts of vandalism.

7. **Reporting a defect:**

- Defects discovered during the warranty period must be reported to the Guarantor by completing and submitting the "Claim Form" available at [www.fiboinstal.com](http://www.fiboinstal.com) immediately after disclosure, but no later than 2 months from the date of discovery.
- **Contact details for claims:** email: [kontakt@fiboinstal.com](mailto:kontakt@fiboinstal.com), tel: **793605370 / 506213516**.
- The claim must include all required data, dates, photos, and descriptions of the defects.
- After receiving and verifying the report, the Guarantor will inform the client if the goods should be returned for defect verification or laboratory testing.
- The Guarantor will consider the validity of the claim within **14 days** of the report or delivery of the defective product.

8. **Scope of warranty benefits:**

- The Guarantor reserves the right to resolve an accepted claim through product repair, free replacement of the product or its parts, or a refund of the purchase cost within 30 days of claim acceptance.
- The Guarantor does not provide replacement products during the claim process and is not liable for any consequences caused by the disassembly or decommissioning of the complained product.

9. **Limitation of Liability:** The Guarantor's liability under the warranty is limited to the value of the complained product. The Guarantor is not liable for property damage, consequential damages, lost profits, costs of disassembling/assembling built-in elements (e.g., forging walls, tiles), flooding, or damage to other property resulting from product failure, unless mandatory provisions of law state otherwise.

10. These Warranty Terms are valid from the date of purchase indicated on the proof of purchase.